

American Precision Prototyping *Shipping Insurance*

American Precision Prototyping, LLC (APP) now offers shipping insurance for all parts manufactured and shipped to our customers. While APP prides itself on maintaining careful packaging and shipping standards, unforeseen things can happen after the parts leave APP.

Our standard terms and conditions are FOB (Tulsa or Anaheim), which means once your package leaves any of our facilities the liability belongs to you - the customer. By selecting the low-cost insurance option at the time of purchase, APP will guarantee your shipment will arrive at your facility - undamaged or we will replace the damaged or lost parts at zero cost to you.

Claims against insured orders must be submitted to your account manager within five days of receipt of parts and will be subject to a review by APP. All orders are considered accepted by the customer after five days of receipt by customer. Claims have no cash value and will be satisfied only by replacement of original order.

If requesting replacement parts, please be advised the lead time for the replacement parts will be subject to the current work load.

APP shipping insurance is only applicable to Federal Express shipments. Please contact your account manager for more information.

